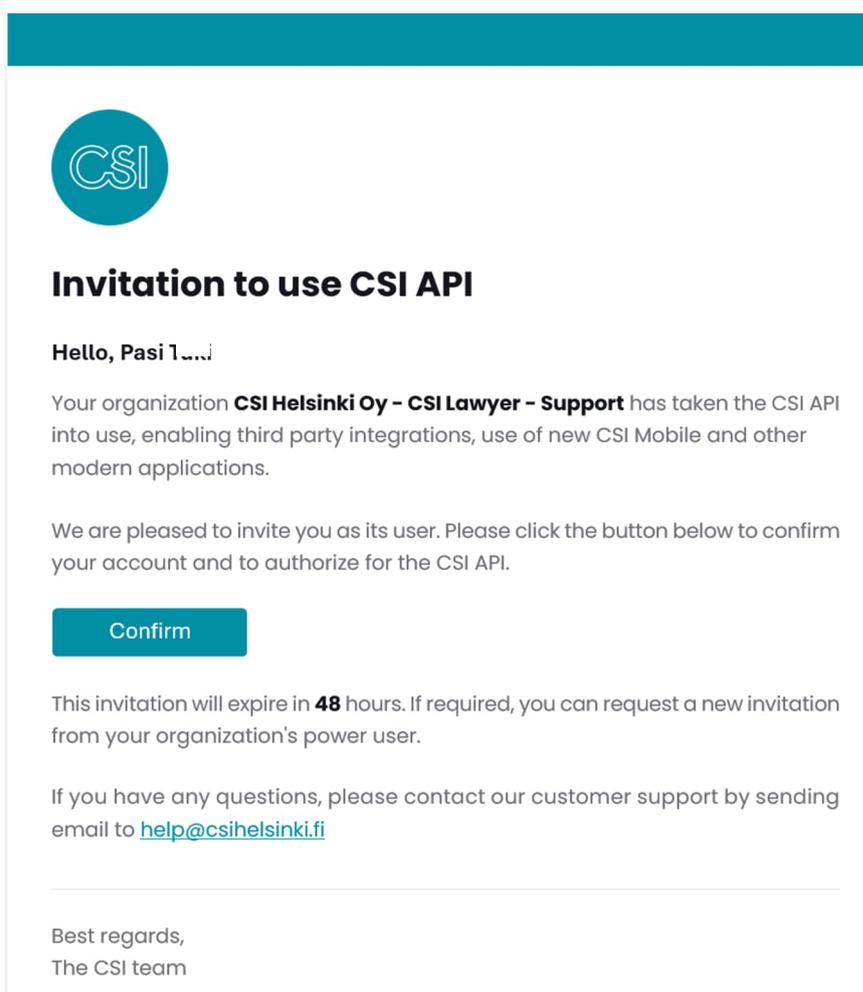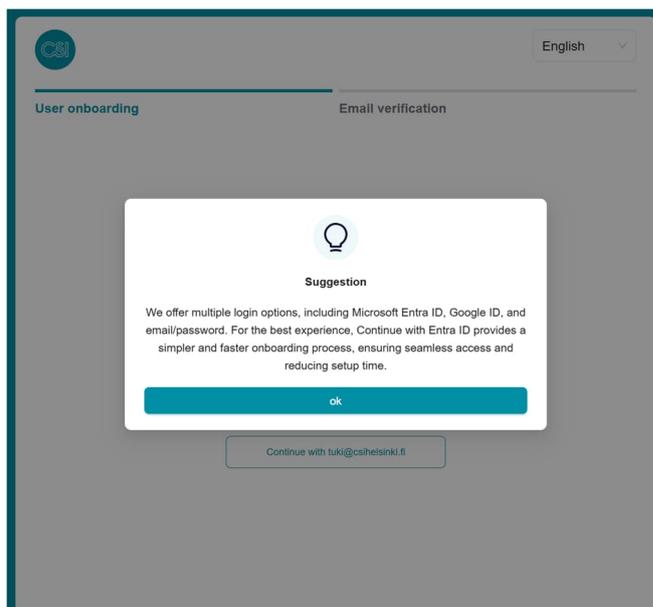# CSI MOBILE ONBOARDING WITH USERNAME

When deploying CSI Mobile, the user must for security reasons authenticate in a secure way. The recommended login methods are Entra ID or a Google account. If necessary, the user can also log in with a username + password combination based on Auth0 authentication.

1. The power user sends an invitation that arrives via email. Click the "Confirm" button to continue.

Invitation to use CSI API

Hello, Pasi 1...

Your organization **CSI Helsinki Oy – CSI Lawyer – Support** has taken the CSI API into use, enabling third party integrations, use of new CSI Mobile and other modern applications.

We are pleased to invite you as its user. Please click the button below to confirm your account and to authorize for the CSI API.

Confirm

This invitation will expire in **48** hours. If required, you can request a new invitation from your organization's power user.

If you have any questions, please contact our customer support by sending email to help@csihelsinki.fi

Best regards,
The CSI team

2. You are directed to a web page where the use of an Entra ID account is recommended.

CSI HELSINKI OY
Vilhonvuorenkatu 11 C
FI-00500 Helsinki   **www.csihelsinki.fi**

3. If Entra ID or a Google account are not possible, create a password that is at least 12 characters long and contains at least one special character.

CSI
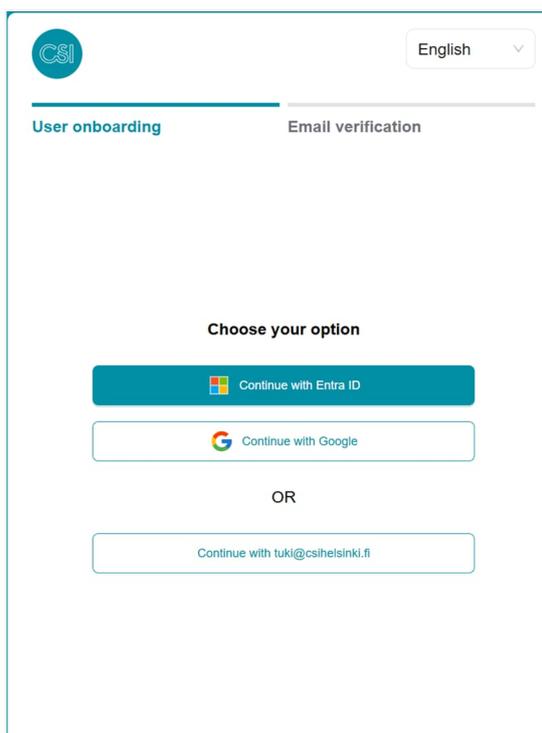
| English ⌄ |

User onboarding   **Email verification**

Create a new account

Email*

tuki@csihelsinki.fi

First name*   Last name*

Pasi   Tuki

Password

••••••••••••   ⌀

passwordStrenght.strong

Password must contain::
- ✅ 12 characters
- ✅ An upper case letter
- ✅ A lower case letter
- ✅ A number
- ✅ A special character (such as !@#$%^&*)

Confirm password*

••••••••••••   ⌀

Sign up

CSI

| English ⌄ |

User onboarding   **Email verification**

✅

Onboarding completed

A verification email has been sent to
your email, please verify your email after
which you can log into the mobile
application

CSI HELSINKI OY
Vilhonvuorenkatu 11 C
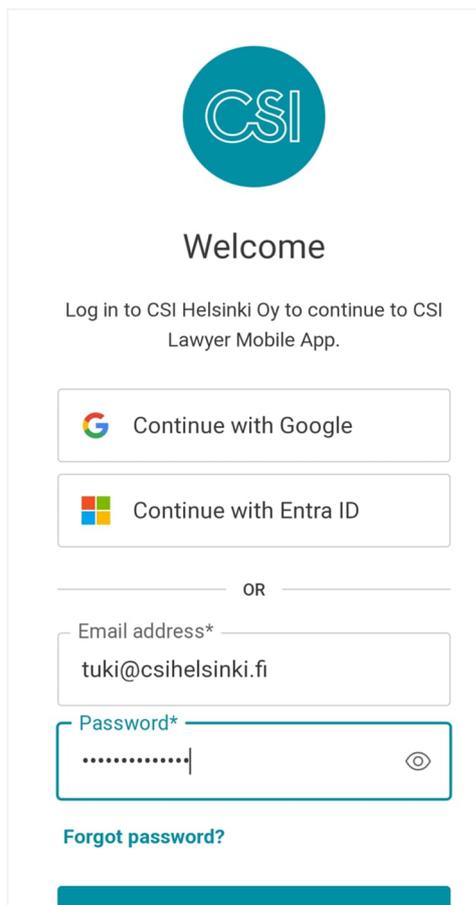FI-00500 Helsinki   **www.csihelsinki.fi**

4. You will receive a new email asking you to verify your account.
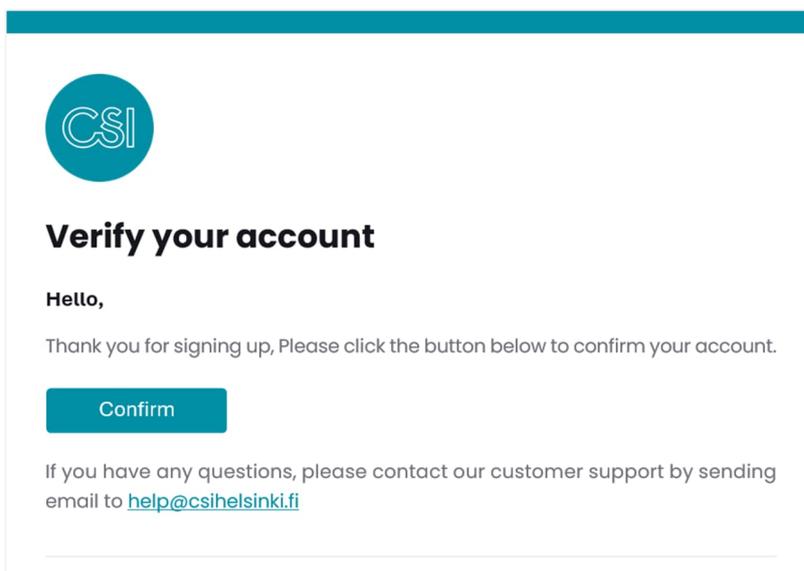
5. You will receive a confirmation about your E-mail verification.
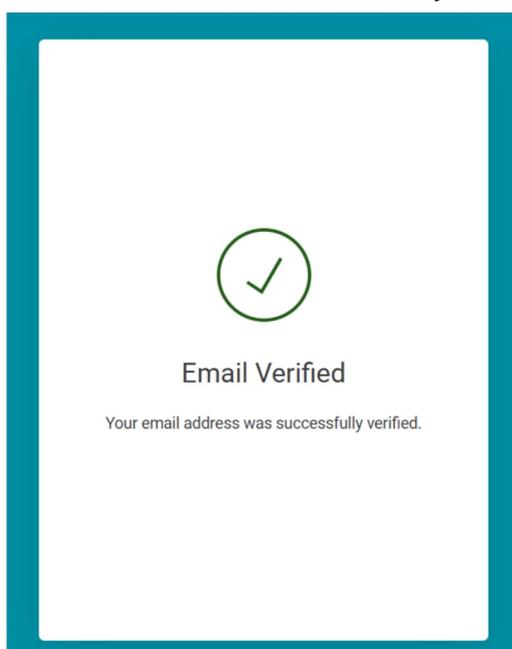
6. Open CSI Mobile on your phone and enter your email address and the password you created in step 3.

7. Next, you will need an authentication application, such as Google Authenticator. Copy the code from the next window and use Google Authenticator to generate a six-digit code from it.

Copy the code into CSI Mobile and click Continue.

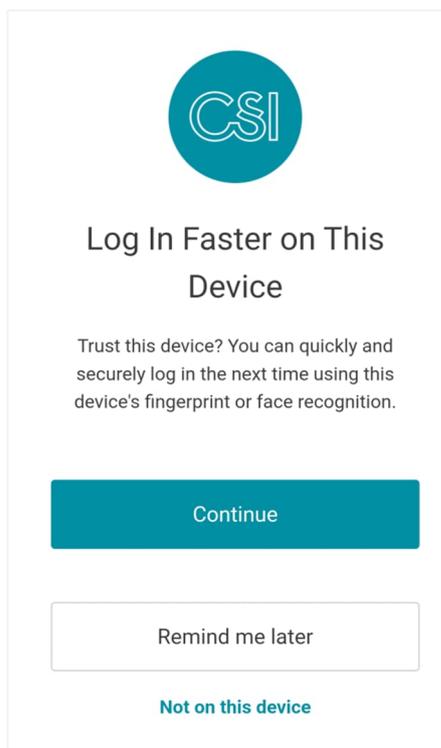8. Save the recovery code in a safe place and click Continue.

9. Grant the application the permissions it requests.
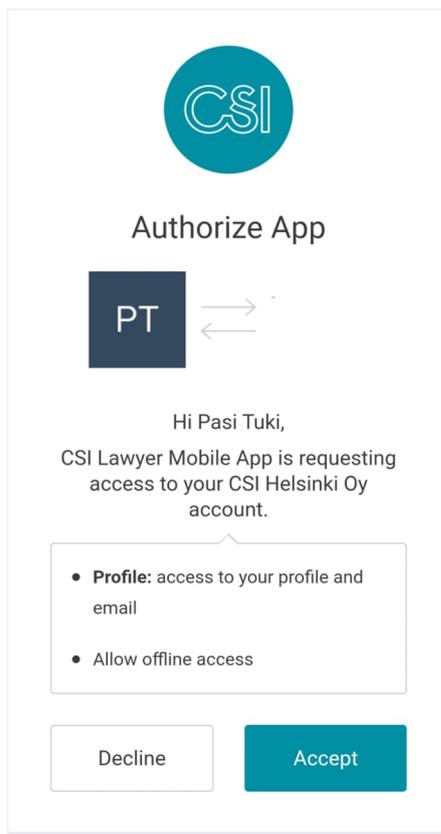
10. Choose whether you want to use fingerprint to open the application.

11. The mobile application opens.